Our ref: FOI ID 32753

11 January 2017

southseftonccg.foi@nhs.net

Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding telehealth / telemedicine services within NHS South Sefton CCG.

Request/Response:

Your trust/CCG/ council was named a 'regional pathfinder' in the Department of Health's 'three million lives' campaign in 2011, the aim of which was to get three million people in the UK to use Telehealth/ telemedicine.

Telehealth or Telemedicine is the use of technology provided by the NHS to patients, in order that the patient can carry out self- monitoring, or use the technology to communicate with a healthcare provider.

Please give details of the following:

1. How much money was your Trust/CCG/council given under this scheme to commission telehealth / telemedicine services?

    NHS South Sefton CCG was not given any funding for the above scheme.

2. Please name all manufacturers your Trust commissioned to provide telehealth/ telemedicine services from, and how much each has been paid in total over the past four years.

    Provider: Immedicare

    Payment:
    2013/14: £0
    2014/15: £0

2015/16: £230,918
2016/17: £173,840

3. For each Telehealth/ telemedicine programme, product or service commissioned in your area, please give the following details:

a) What was the name of the product commissioned

Immedicare

b) What type of patient was the product aimed at?

Care Homes

c) How many of the products were obtained by the Trust?

No units were purchased but 32 homes had units installed which were leased

d) How much was spent by the Trust on the programme?

Not applicable

e) How many monitoring devices were handed out to patients?

None

f) How many patients used the home monitoring devices?

Not applicable

g) How many times did they use the home monitoring devices?

Not applicable

h) If devices were not given out to patients, where were they kept and where are they now?

In the care homes

4. Is your Trust/CCG/council still running telehealth services, including the use of home monitoring units?

Yes

5. If services were stopped, what happened to the home monitoring units?

Not applicable

6.   Was any assessment made of the impact of telehealth services in your Trust? If so please give details of what this found.

     The televideo contributed amongst other service developments to around a 30% reduction in the need for ambulance conveyances

7.   Does your Trust/ CCG/council have plans to trial or use Giraffe robots?

     No

     a) If so, how many?
     b) What will the trial cost?
     c) When will it be launched?

     Not applicable

8.   Does your Trust/ CCG/council have plans to trial or use telepresence robots in dementia services or for those suffering from dementia?

     No

     a) If so, how many?
     b) What will the trial cost?
     c) When will it be launched?

     Not applicable

Telehealth or Telemedicine is the use of technology provided by the NHS to patients, in order that the patient can carry out self- monitoring or use the technology to communicate with a healthcare provider.

In the context of dementia care it is used to try and assist dementia sufferers to live independently, by monitoring them in their homes and assisting them with daily tasks.

9.   Please provide details of all telehealth/ telemedicine services you offer dementia patients.

     Immedicare

10. Please name all services and/or devices which have been provided.
     For each service/ device provided, please:

     a)   Name the provider or manufacturer

     Immedicare

     b)   State how much the provider or manufacturer was paid to provide the devices

     Please refer to question 2 – total payment, the CCG does not hold this level of data

11.   How many patients are diagnosed as suffering from dementia in your area?

In South Sefton there are a total of 1183 people diagnosed with Dementia (November 2016)

a) Of those, how many dementia patients have been provided with telehealth / telemedicine services?

Only those in care homes