NHS
South Sefton
Clinical Commissioning Group

Our ref: FOI ID 35561

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding mental health services within NHS South Sefton CCG.

Request/Response:

1) How many complaints have you had about poor Mental Health treatment in the last four calendar years?

9

2) How many complaints were about a) young people's b) adult mental health?

a) young people's 1

b) adult mental health 8

3) For the last four calendar years can you break down the complaints? (Eg poor quality care, lack of staff, complaints over drugs given to family members.)

- Access to services x 5
- Records x 1
- Communication and information x 2
- Diagnosis issues x 1

4) How much has your CCG allocated for Mental Health treatment in the last four years. Can I have it a) global sum b) per person in the population c) per mental health user d) global sum for young people e) per young mental health user?

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A) Global Sum	SS CCG
Mental Health Spend	£
13-14	20,799,474
14-15	24,229,871
15-16	24,629,000
16-17(Forecast Spend)	25,072,318

B) Per Head of Population	SS CCG
13-14	134.13
14-15	156.36
15-16	159.19
16-17	162.18

Spend Per Head of Weighted Population	SS CCG
13-14	125.53
14-15	145.73
15-16	145.49
16-17	150.43

C) Per Mental Health User	SS CCG
13-14	NHS South Sefton CCG does not hold this information
14-15	As above
15-16	£217
16-17	£328

For questions 4d and 4e for children and adolescent mental health services (CAMHS), NHS South Sefton CCG cannot disaggregate the commissioned service value to isolate costs specifically for treatment. You may wish to redirect your query to our provider of CAMHS, Alder Hey as they may be able to provide this information.

Alder Hey Children's NHS Foundation Trust
Info.gov@alderhey.nhs.uk